

Version Date : 2024-11-26

General access rules

1. These house rules apply to everyone who enters our event site, the campsite, the parking lot and other locations belonging to the event (the "Location"). In this way, together we ensure a pleasant and safe experience.
2. In this document you can read what you can and cannot bring to a multi-day (camping) festival. Are you unsure about an item? Then there is a good chance that it will not be allowed inside. Please note: Festivals Limburg cannot store items for you, so please do not bring unnecessary or valuable items. The less you bring, the faster you can enjoy the event!
3. Always follow the instructions of the Festivals Limburg team or the authorized persons designated by Festivals Limburg. They are there to help you and others and make everything run smoothly.
4. In situations not covered by these house rules, Festivals Limburg may decide to take extra measures.

Self-reliance, Own risk & Liability

5. Anyone on or in the Location is requested to inform themselves of the escape routes in case there is an emergency.
6. If necessary, the Location or Festivals Limburg can decide to evacuate the Location.
7. Make sure you can always contact your home front in case of emergencies.
8. Entering the Location and attending the event are entirely at your own risk. Festivals Limburg accepts no liability whatsoever for damage caused by entering the Location or attending the event, such as hearing, sight and/or other physical damage.
9. In or on the Location, you may be exposed to noise levels above 80 dB(A). Wearing hearing protection is your own responsibility. Festivals Limburg advises to use hearing protection to prevent hearing damage.

Minimum age

10. Festivals Limburg advises visitors under the age of 16 (recommended minimum age) to visit the event together with an adult. Visitors of all ages need a valid ticket.
11. For some events, Festivals Limburg may set a minimum age. This is clearly communicated in advance on our website.

Identification requirement

12. Throughout the event, identification is required at the Location, just like everywhere in the Netherlands. Therefore, make sure that you always have a valid ID (driver's license, passport or identity card) with you.
13. At the request of, for example, bar staff, security or other authorized persons designated by Festivals Limburg, you must be able to show a valid ID.

Accessibility and Medical Resources

Festivals Limburg is committed to a positive and inclusive experience for everyone. That is why extra accessible facilities are available at the Location for visitors with disabilities.

Check out the event's website for an overview of these facilities.

Due to safety rules and regulations, not all things are possible, including the following:

14. It is not allowed to bring chairs or stools (foldable or not) to the Location. There is plenty of seating available or bring your own rug. If you nevertheless have an urgent medical reason to bring a chair and/or stool, please fill in the Inter registration form via www.pinkpop.nl/faq or contact Inter via pinkpop@inter.vlaanderen.
15. Wheelchairs, walkers, mobility scooters and other necessary aids (such as medical crutches, canes) are allowed, provided that they have registered in advance via the Inter registration form. Visitors can enter with these aids through the extra accessible entrance. These aids are not allowed in high-risk places designated by Festivals Limburg, such as in front of a stage.
16. At many Locations you can freely choose a place. There are specially equipped viewing platforms. The locations of these platforms can be found on the maps of Festivals Limburg and in the Inter info sheet.
17. Medicines are only allowed in combination with a medicine passport (available free of charge at every pharmacy, take into account an application time of approximately 3 weeks) or an up-to-date medication overview (can be requested free of charge from the pharmacy or can be downloaded digitally yourself) as well as supplies for administering this medication. At the extra accessible entrance of the Location, Inter checks the medicines, because medicines can also be used as drugs or narcotics. Medicines that need to be refrigerated can be dropped off at the first aid post next to the South Stage or the first aid posts at the campsites.
18. Food and liquids that are necessary due to an allergy or illness are allowed. To do this, bring a statement from, for example, your doctor, dietician or a card from your patient association.
19. Do you have specific questions about accessibility, medicines, food or liquids? Feel free to contact Inter via pinkpop@inter.vlaanderen.

Rules for access

Entry ticket and admission

20. You can only access the Location on presentation of a valid admission ticket.
21. Stay in the part of the Location that you were granted access to. It is also not allowed to (continue to) stand on stairs/slopes.
22. The persons designated by Festivals Limburg have the right to deny you access to the Location or to remove you from the Location, without the right to compensation.
23. It is not permitted to enter the Location or to be present under the influence of alcohol and/or other mind-altering substances.
24. During the event, Festivals Limburg may take photos and/or video recordings for journalistic or promotional purposes, without any compensation. The processing of personal data by Festivals Limburg is done in accordance with the privacy statement, which can be found on the Pinkpop website.

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Safeguards

25. If requested, you are obliged to cooperate in the inspection (search) of personal property.
26. You are also obliged to cooperate with checks by means of a superficial touch of clothing, bags, bags and/or shoes.
27. Refusal of any of the above checks may result in you being denied access to the venue, with no right to a refund or compensation.
28. For the safety of visitors and employees, there is camera surveillance on and around the Location. This is done in accordance with the privacy statement of the administrator of the cameras (Festivals Limburg and/or the Location).

Rules around your own food and drinks

29. Due to licensing regulations, glass, glass bottles, and spirits (more than 15% alcohol content) are not allowed. Self-mixed drinks with spirits are also not allowed. Therefore, only original sealed/closed beverage containers are allowed.
30. Drinks that are not allowed will not be taken into custody or reserved.

Campsite

31. No more than 8 liters of drinks (total of the contents of all containers, both non-alcoholic and low-alcoholic) may be taken per person in original sealed/closed beverage containers.
32. You can only bring food and/or drinks as soon as you go through the main entrance of the campsite for the first time. If you have your wristband on, it is no longer possible to bring food and/or drinks from outside the Location (including the parking lots). So make sure you bring your own food and/or drinks as soon as you first go in. Wristband on? Then you are no longer allowed to bring food or drinks to the campsite.

Festival Site

33. Own food and drinks are not allowed on the festival site and will not be taken into custody or served.
34. You can bring one empty drinking bottle of up to 0.5 liters to the festival site. This can be filled free of charge at the various water taps on the festival grounds. Cans and glass bottles are not allowed.

What does Festivals Limburg think of;

Festivals Limburg wants the event to be a safe and pleasant environment for everyone. That is why there are a number of rules of conduct about what is and is not allowed.

Improper behavior

35. (Sexual) violence, (sexual) intimidation, discrimination, vandalism, incitement, aggression and causing nuisance in any form whatsoever are not allowed. Such behavior may result in removal from the Location without refund and a transfer to the police. Festivals Limburg calls on visitors and employees to report this type of behavior to security, Festivals Limburg employees or to the staff of the Location.
36. Activities such as crowd surfing, spraying graffiti, making open fires, destroying or moving property of other visitors, the Location and/or Festivals Limburg, and climbing (temporary) constructions are also not allowed.

37. Wearing football shirts, club-related, provocative expressions and/or face-covering clothing are not allowed.

Use of alcohol and (electronic) smoking products

38. In line with Dutch law, it is forbidden to buy alcohol and/or smoking products if you are under the age of 18. Passing on alcohol and/or tobacco to visitors under the age of 18 is also not allowed. Do you want an 18+ wristband? Then you can pick it up at the bars.
39. (Electronic) smoking is only allowed in the open air. Smoking is not allowed inside buildings, structures, tents and under canopies, according to Dutch law. Sealed refill packs for e-cigarettes are only allowed on the campsites with a maximum of 50 ml of liquid (plastic) refills.

Drugs and Mind-altering Drugs

40. Drugs and other mind-altering substances, such as (laughing) gas cartridges are not allowed, just like in the rest of the Netherlands.

Items that generally do not belong at a multi-day (camping) festival

Some items/materials are not safe for a multi-day (camping) festival and are therefore not allowed:

41. Items/materials such as glass, dry ice (can cause burns -180 degrees), needles, torches, lamp oil, toxic, flammable or explosive materials, batteries/accumulators and generators, weapons, chains or other items that can be used as a weapon or disturb the peace are not allowed. As well as fireworks, flares, laser pens and other light with a bundled beam, bicycles, skates, skateboards, scooters, unmanned aerial vehicles (so-called UAV or Drones), (domestic) animals, two-way radios, party tents, loose and larger refrigerators such as a table model and refrigerators on gas and/or other dangerous items are not allowed.

However, the following are allowed:

42. Perfume and necessary medication in original glass packaging up to a maximum of 50ml, (jewelry) chains on pants, jewelry, power banks for charging mobile phones, batteries/accumulators for medical applications, binoculars, small hand fans and pumping devices.
43. In case of violation of the house rules, you are responsible for storing or disposing of unauthorized items outside the Location. Festivals Limburg does not offer storage for these items. Prohibited items will be discarded and will not be returned or taken into custody. If legally prohibited items and/or criminal offences are found, the police will be called in.

Items that do not belong in the campsite

44. Cars, campers, caravans and folding trailers are not allowed on our campsites.
45. Party tents, gas installations and large gas bottles.
46. Only gas bottles with a valve or screw cartridges with a capacity of up to 250 grams are allowed on the campsite.

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However, the following are allowed on the campsite:

47. Disposable barbecues for single use (*Please note that you may only BBQ in the designated areas. These can be found on the map of the festival site*), small hammers for installing tent pegs, cutlery, pocket knife, flags, flagpoles, sunscreen, contact lens solution, binoculars, small hand fans, pumping device, perfume and necessary medication in original glass packaging up to a maximum of 50ml, chains on pants and jewelry, power banks for charging mobile phones, batteries/accumulators for medical applications), a built-in camping fridge/cool box on 12V and simple speakers (maximum power of 30W), provided that fellow visitors are reasonably taken into account.

Items that do not belong on the festival site

48. Aerosols (with the exception of small packages up to 250ml of sunscreen, deodorant and perfume), cans, glass, laptops, e-readers, tablets/Ipads, speakers, toxic, flammable, explosive materials and/or other dangerous items, selfie sticks, banners, cardboard/paper signs with inscriptions larger than A4 size, flags larger than 1x2m, flagpoles larger than 1.5m or thicker than 2 cm and umbrellas.

Bag ban

49. There is a ban on bags on the festival site. Suitcases, backpacks and bags larger than A4 size and thicker than 10 cm (including front and side pockets) are not allowed. Only bags of up to A4 size and up to 10 cm thick or linen bags with one compartment are allowed.
50. Larger bags may be taken to the campsites. There are (limited) lockers available for a fee on the Pinkpop square, just after the main entrance of the festival site.

Recordings and recording equipment

51. Professional photo, film, and other recording equipment (such as DSLRs, cameras with detachable lenses, and GoPro or similar equipment) are not permitted.
52. Compact digital cameras with a fixed lens and phones with a camera are allowed at the Location, unless otherwise communicated in advance.
53. Creating and distributing professional and/or commercial content from/during/at the event is not permitted without written permission from Festivals Limburg, not even via influencers or content creators.

In the event of a violation of these rules, Festivals Limburg has the right to recover the costs of recording and distributing commercial content from the visitor. This amount is calculated on the basis of the rates charged by Festivals Limburg to its commercial partners for comparable rights.

In addition, a fine of €10,000 applies for each disclosure and €5,000 for each day that the violation continues. The foregoing does not affect the right of Festivals Limburg to demand from the visitor compliance and/or compensation for the damage suffered or to be suffered.

Trading goods, flyers & samples

54. It is not permitted to trade goods, distribute flyers and/or hand out samples at the Location without the permission of Festivals Limburg. These activities are prohibited by law in public spaces without a permit.

Additional (safety) rules for the parking areas

55. The car park is not supervised and the area is not closed (with the exception of P1 between 22:00 and 06:00 and P3 between 02:00 and 09:00). Parking is at your own risk and Festivals Limburg accepts no liability for loss of or damage to a vehicle (or its contents).
56. The car park can only be used for (RDW-approved) passenger cars and motorcycles. Parking buses, trucks, campers, caravans, etc. is not allowed. It is also not allowed to spend the night in a vehicle in the car park.
57. Festivals Limburg reserves the right to refuse certain vehicles if it suspects that a vehicle is transporting hazardous substances or if Festivals Limburg is of the opinion that the vehicle, in view of its size and/or weight, or the goods that are transported with it, may cause damage to the environment.
58. Drivers of vehicles and other persons in the car park must follow the instructions of the authorized persons designated by Festivals Limburg and behave in such a way that this does not cause any nuisance to others and/or endanger the safety of persons and property.
59. The Road Traffic Act and the Traffic Rules and Traffic Signs Regulations apply to the car park. In the event of non-compliance, the driver is liable for the resulting damage.

Respect for the neighborhood and environment

60. If you visit Pinkpop, take the surroundings into account by:

Only park at the designated parking options.

Do not public urinate, but to use the available sanitary facilities.

Respect the property and sleep of the local residents.

Not to leave litter in and around the Location, but to dispose of waste neatly in the waste bins available at and around the Location.

Failure to comply with the house rules

61. Violation of the house rules may result in denial of access to the Location, with no right to refund or compensation.

In conclusion

62. Festivals Limburg reserves the right to amend these house rules. Visitors are encouraged to regularly review the house rules for any changes.