

General rules of admission

These Visitor Rules apply to every individual entering the festival grounds, the festival campsite, the parking areas and other areas pertaining to the event (the 'Premises').

Liability

Visitors enter the Premises and attend the event entirely at their own risk. FESTIVALS LIMBURG does not accept any liability for damage due to entering the Premises or attending the event, including any damage to hearing, vision or any other physical disorders.

Minimum age

FESTIVALS LIMBURG recommends a minimum age of 16 years for independent visitors. An independent visitor is someone who enters the Premises unaccompanied by an adult. FESTIVALS LIMBURG recommends that visitors below the age of 16 are accompanied by an adult.

Visitors younger than 18 years receive a distinct wristband upon arrival at the site.

Duty of identification

In line with national legislation in the Netherlands, a duty of identification is in effect during the entire event. We ask you to always carry a valid form of identification with you (a valid driving licence, passport or identity card). You must be able to show a valid form of identification upon request by our bar staff, security staff or any other authorised personnel.

Content

Without written permission from the festival organisation, it is not allowed to (have) create professional and/or commercial content at Pinkpop and/or distribute professional and/or commercial content online or offline, whether by engaging influencers/content creators or otherwise.

In case of violation of this provision, the organisation has the right to recover the value for capturing and distributing the content from the visitor. This amount will be based on the rates charged by the organisation to its commercial partners for the same (type of) rights. In addition, the visitor will receive a fine of €10,000 for each disclosure and €5,000 for each day that the violation continues. This, without prejudice to the organisation's right to claim fulfilment and/or compensation from the visitor for damages suffered or to be suffered.

Admission tickets and access

Visitors shall only be allowed onto the Premises on presentation of a valid admission ticket **and** a valid form of identification (a valid driving licence, passport or identity card). Visitors will receive a wristband in exchange for their valid admission ticket. This wristband is personal to the holder and non-transferable. Opening hours as published on the event's website must be respected.

FESTIVALS LIMBURG has the right to record photo and/or video images for journalistic or promotional purposes during the event. These may be used without any form of compensation. Please read the Privacy Statement on FESTIVALS LIMBURG's website for more information on how FESTIVALS LIMBURG processes personal data.

Security checks

Upon request, visitors are obliged to cooperate with checks of their personal belongings for the purpose of enforcing the Visitor Rules. Such checks may include checks of luggage, hand luggage, vehicles, etc. If so requested, visitors must comply with a superficial patting check of clothing, pockets, bags and/or shoes for the purpose of enforcing the Visitor Rules. Should visitors refuse to comply with any of the checks mentioned above, they may be refused entry to the Premises, without FESTIVALS LIMBURG being obliged to pay any form of reimbursement or compensation.

Camera surveillance is in effect on and around the Premises for the benefit of the safety and security of visitors and festival staff. This camera surveillance complies with the Privacy Statement published on the FESTIVALS LIMBURG website.

Accessibility and medical resources

FESTIVALS LIMBURG is committed to a positive and inclusive experience. This is why the festival has facilities available for people with a disability. Please visit the festival website for an overview of these facilities.

For safety reasons, it is not allowed to bring chairs or stools, collapsible or otherwise, to the festival grounds. There are plenty of sitting facilities and you are always welcome to bring a blanket to sit on. Should you have an urgent medical reason to bring a chair or stool to the festival, please contact us through the festival website.

For reasons of safety, wheelchairs, rollators, walking frames and any other essential mobility aids are not allowed in high-risk areas, such as in front of a stage. Visit the festival website for more information about the locations of the viewing platforms.

Any medication, food and/or fluids required due to an allergy or illness are only allowed in combination with a medical passport. Contact us through the festival website with your specific questions.

Rules for bringing your own food and beverages

Due to our licensing requirements, it is not allowed to bring glass, glass bottles and liquor with an alcohol content higher than 15% to the Premises. Since homemade cocktails containing liquor are not allowed either, you may only bring original and originally sealed beverage containers.

Any food or drinks that are not allowed will not be stored or poured into other vessels.

Campsite

An individual may bring no more than eight (8) litres of beverages to the campsite. This maximum includes both alcohol and non-alcohol beverages, which must be brought in original and originally sealed beverage containers. You can only carry food and/or beverages onto the camping grounds when pass through the wristband tent for the first time. Once you wear your wristband, you cannot bring food and/or beverages from outside of the Premises (including the parking areas) anymore. So please, remember to bring your own food and/or beverages the first time you enter.

Festival grounds

Own food and drinks are not allowed on the festival site. One empty drink container of maximum 0.5 litres per person is allowed to bring to the festival site. This can be filled for free at the various water taps on the festival site.

How we feel about...

FESTIVALS LIMBURG wants to provide a safe and secure environment, so we want to explain more about the rules of conduct and what is and what isn't allowed.

Improper conduct

FESTIVALS LIMBURG is committed to creating a pleasant and safe event for all visitors and festival staff. Sexual violence, sexual harassment, discrimination, intimidation, vandalism, incitement, aggression, causing a nuisance or violence in any form will not be tolerated and can result in expulsion from the Premises and/or being handed over to the police. We encourage visitors and festival staff to report such behaviour.

Other conduct that is not allowed includes crowd surfing, graffiti, building open fires, moving and/or vandalising property of visitors and/or FESTIVALS LIMBURG and climbing temporary or permanent constructions.

Football shirts, team-related or provocative statements, provocative clothing and/or clothing that covers the face are not allowed.

Rules for consumption of alcohol and smoking products (including electronic smoking products)

In line with Dutch legislation, people under the age of 18 are not allowed to buy alcohol and/or smoking products. Similarly, it is illegal to pass on alcohol and/or smoking products to people under the age of 18. Upon arrival at the Premises, visitors younger than 18 years old will be given a distinct wristband.

Smoking, electronic or otherwise, is only allowed in the open air. According to Dutch law, smoking is not allowed inside buildings, constructions, tents and/or underneath canopies. Sealed and closed refill cartridges for e-cigarettes are only allowed at the campsites, with a maximum of 50 ml fluid (plastic) refills.

Just like in the rest of the Netherlands, recreational drugs and other mind-altering substances, and nitrous oxide and nitrous oxide cartridges are not permitted by law.

Hazardous substances

Certain materials form a safety concern at a festival. This is why we don't allow glass or glassware (with the exception of perfume bottles and necessary medication in its original glass packaging with a maximum volume of 50 ml), dry ice (with a temperature of -180 °C it can cause severe burns), needles, torches, lamp oil, combustible or explosive materials, batteries (with the exception of small mobile phone powerbanks and batteries for medical equipment), party tents and generators.

Other objects that are not welcome at a festival

Weapons, chains (with the exception of chains attached to trousers and jewellery) and any other objects that can be used as a weapon or to disturb the peace are not allowed. Fireworks, flares, laser pens and other lights with a concentrated beam, bicycles, scooters, skateboards, uncrewed aerial vehicles (so-called UAVs or drones), pets and/or other animals, selfie sticks, walkie-talkies and other hazardous objects are not allowed.

Objects allowed at the campsite for functional use

Disposable, single-use barbecues, small hammers for putting in tent pegs, cutlery, pocket knife, flags and flagpoles, sun cream, contact lens solution. Powerbanks for charging mobile phones and modest speakers with a 30 W maximum are also allowed, provided they are used within reason and with consideration of fellow visitors.

Additional safety rules for the festival grounds

Ban on bags

Bags are not allowed at the festival grounds, with the exception of bags with a maximum size of A4 and a maximum thickness of 10 cm, and linen bags with a single compartment. Larger bags may be brought to the campsite. Lockers are available at a charge at the entrance of the festival.

Other objects

Spray cans (with the exception of those used for sun cream, deodorant and perfume), refill cartridges for e-cigarettes, banners, cardboard/paper signs with text, flags and flagpoles with a length of more than 1.5 m and a diameter of more than 2 cm, umbrellas and parasols are not allowed.

Recordings

The use of selfie sticks, GoPros and similar devices is not allowed. Professional photography, video and other recording equipment is not allowed. This includes all SLR cameras and cameras with detachable lenses. Compact cameras (including digital models) and camera phones are allowed on the festival grounds.

Party tents are not allowed.

Barbecuing is only allowed at the designated locations.

Gas installations and large gas bottles are not allowed. Only gas bottles with a valve or screw-on cartridge with a maximum volume of 250 g are allowed at the campsite.

Additional safety rules for the parking areas and any other areas pertaining to the event

The parking areas and other areas pertaining to the event are not supervised and are not closed off. As such, parking is at your own risk, and FESTIVALS LIMBURG does not accept any liability for damage to or the loss of your vehicle or its contents.

The parking area may only be used by road-legal private cars and/or motorbikes. Buses, trucks, etc. are not allowed to park here.

FESTIVALS LIMBURG reserves the right to refuse certain vehicles if it suspects that a vehicle is carrying hazardous materials, or in the event that FESTIVALS LIMBURG thinks that the vehicle, given its size and/or weight or the cargo it transports, could damage its environments.

Drivers of vehicles and other persons present in the parking areas are to follow instructions by FESTIVALS LIMBURG and behave in such a manner that they do not cause a nuisance to others and/or compromise safety. The Dutch Road Traffic Act (Wegenverkeerswet) and the Road Traffic and Traffic Signals Regulations (Reglement Verkeersregels en Verkeerstekens) apply at the parking areas. Should the driver violate any of these rules, they are responsible for the damage resulting therefrom.

Violation of the Visitor Rules

Every visitor must at all times follow instructions from FESTIVALS LIMBURG. Violation of these Visitor Rules may result in refusal of entry to the Premises, without FESTIVALS LIMBURG being obliged to pay any form of reimbursement or compensation. FESTIVALS LIMBURG reserves the right to amend these Visitor Rules at any time.

In the event that, in the opinion of FESTIVALS LIMBURG certain matters that are not covered by the Visitor Rules result in a threat to public health, safety and security, and/or public order, FESTIVALS LIMBURG may refuse these matters. In addition, FESTIVALS LIMBURG reserves the right to take additional measures in case of specific events, if necessary.

Upon detection of violation of these Visitor Rules, visitors are responsible for storing objects and materials outside of the festival grounds and/or campsite themselves, or relinquish said materials at a designated location or to a designated organisation.

FESTIVALS LIMBURG does not facilitate any temporary storage for objects and/or materials. Confiscated or discarded objects will not be returned to visitors. The police will be informed upon detection of illegal objects and/or criminal offences.

In the event of a reasonable suspicion of banned substances/objects (as listed above) in a tent or accommodation at the campsite, FESTIVALS LIMBURG can ask permission to check the tent or accommodation from one or more of its users. Should this permission be refused, FESTIVALS LIMBURG reserves the right to refuse the user(s) of said tent or accommodation entry to the event and remove the user(s) from the Premises without being obliged to pay any form of reimbursement or compensation.

It is not allowed to trade goods and distribute flyers and/or samples without explicit permission from FESTIVALS LIMBURG. We want to remind you that performing these activities in the public area without a licence is prohibited by law.